



Area Board Update - June 2016

Help us to help local people speak up about health and social care services

Our volunteers play a really important role in engaging with people in the community to discover their views on local services, as well as supporting us with our statutory power to 'Enter and View' publicly funded services to speak to people about their experiences. Our volunteers also spread the word about the work we do and act as ambassadors for us at local health and social care events.



We have several different volunteering roles, so there is something for everyone.

Visit our website and take our volunteering quiz to see which role would suit you best!

Healthwatch Wiltshire would like to learn more about how well discharge processes are working for you or the person you care for

Healthwatch Wiltshire want to hear the experiences of patients and their unpaid carers when they are transferred between health and care settings (e.g. from an acute hospital to a community hospital bed or a care home, or back to their own home). We want to hear from Wiltshire people who have been discharged from hospital in the last 12 months, and the friends or relatives who care for them. We also want to talk to people who have used intermediate care beds in nursing homes as an alternative to going in to hospital or on the way home from hospital.

As well as visiting care locations to talk to people about their discharges being planned, we have produced a questionnaire that can be accessed online or in hard copy. The questionnaire can be found at www.wiltshire.gov.uk/hospital-discharge-survey.htm or paper versions can be requested from the Healthwatch Wiltshire office. We are offering one-to-one conversations on the phone or in a person's own home, if they would prefer.

Contact us:

Tel 01225 434218

info@healthwatchwiltshire.co.uk

www.healthwatchwiltshire.co.uk

New Healthwatch Wiltshire Website

Healthwatch Wiltshire recently launched its new website. The overall look and feel of the site has been improved as well as the navigation which hopefully means information and reports are now easier and quicker for people to find. Please visit www.healthwatchwiltshire.co.uk to have a look at the new website, we hope you like it as much as we do!